

# Medical Safety & Global Health

# Current Trends and Technology in Reducing Medication Errors

# Peter Tugwell<sup>\*</sup>

Department of Medicine, University of Toronto, Ontario, Canada

# ABOUT THE STUDY

Medication errors are a significant concern in healthcare, leading to adverse patient outcomes and increased healthcare costs. These errors can occur at various stages of the medication process, from prescription to administration, and can be due to human errors, system failures, or a combination of both.

## Regulatory and institutional frameworks

The response to medication errors has involved multiple regulatory and institutional efforts aimed at improving patient safety. Regulatory bodies such as the Food and Drug Administration (FDA) in the United States play a important role in overseeing medication safety. The FDA's MedWatch program allows healthcare professionals and consumers to report adverse events and medication errors, providing valuable data for improving drug safety.

In addition, institutions like the joint commission and the Institute for Safe Medication Practices (ISMP) have developed standards and best practices to enhance medication safety. The Joint Commission's National Patient Safety Goals (NPSGs) include specific objectives aimed at reducing medication errors, such as improving the accuracy of patient identification and enhancing the safety of using medications.

# Current trends in medication errors

Despite ongoing efforts, medication errors remain a persistent issue. Current trends indicate that the prevalence of these errors varies by healthcare setting. In hospitals, errors are more likely to occur during the administration phase, while in outpatient settings, errors are more common during prescribing and dispensing.

One notable trend is the increasing complexity of medication regimens. As the population ages and the prevalence of chronic diseases rises, patients are often prescribed multiple medications, increasing the risk of errors. Polypharmacy, the concurrent use of multiple medications, poses significant challenges for both patients and healthcare providers.

# Role of technology in reducing medication errors

Advancements in technology offer promising solutions to reduce medication errors. Electronic Health Records (EHRs) have revolutionized the way patient information is recorded and accessed. EHRs facilitate better communication among healthcare providers, reduce transcription errors, and provide Clinical Decision Support Systems (CDSS) that alert providers to potential errors, such as drug interactions or incorrect dosages.

Barcoding systems are another technological advancement that has improved medication safety. By scanning barcodes on medications and patient wristbands, healthcare providers can verify the correct medication and dose for the right patient at the right time, significantly reducing administration errors.

Automated Dispensing Cabinets (ADCs) also enhance medication safety by securely storing medications and tracking their usage. These systems help ensure that medications are dispensed accurately and provide an audit trail for accountability.

# Education and training

Healthcare professionals are critical components in the effort to reduce medication errors. Continuous education programs focusing on safe medication practices, error prevention strategies, and the use of technology in medication management are essential. Simulation-based training allows healthcare providers to practice scenarios involving medication administration, helping them develop and refine their skills in a controlled environment.

Interprofessional education, which brings together healthcare professionals from different disciplines, promotes collaboration and communication, reducing the likelihood of errors due to misunderstandings or miscommunication.

## Patient involvement in medication safety

Empowering patients to be active participants in their healthcare is another effective strategy to reduce medication errors. Patients who are well-informed about their medications are better

Correspondence to: Peter Tugwell, Department of Medicine, University of Toronto, Ontario, Canada, E-mail: tugwellpt2@umn.edu

Received: 19-Feb-2024, Manuscript No. MSGH-24-31491; Editor assigned: 22-Feb-2024, PreQC No. MSGH-24-31491 (PQ); Reviewed: 08-Mar-2024, QC No. MSGH-24-31491; Revised: 15-Mar-2024, Manuscript No. MSGH-24-31491 (R); Published: 22-Mar-2024, DOI: 10.35248/2574-0407.24.13.220

Citation: Tugwell P (2024) Current Trends and Technology in Reducing Medication Errors. Med Saf Glob Health. 13:220.

**Copyright:** © 2024 Tugwell P. This is an open-access article distributed under the terms of the Creative Commons Attribution License, which permits unrestricted use, distribution, and reproduction in any medium, provided the original author and source are credited.

#### Tugwell P

equipped to identify potential errors and communicate concerns to their healthcare providers. Educational initiatives that teach patients about their medications, including how to read labels and understand dosing instructions, can significantly enhance medication safety.

Medication reconciliation is a critical process that involves reviewing a patient's complete medication list at every transition of care to ensure accuracy and consistency. Engaging patients in this process helps identify discrepancies and prevents errors related to omissions, duplications, or incorrect dosages.

#### Case studies and real-world examples

Examining real-world examples of medication errors provides valuable insights into their causes and prevention. One notable case involved the heparin overdose of twins at a hospital in the United States, highlighting the importance of clear labeling and double-checking high-alert medications. This case prompted changes in labeling practices and protocols for administering anticoagulants.

Another example is the implementation of a comprehensive medication safety program at a large healthcare system, which included the use of technology, staff education, and process improvements. This program led to a significant reduction in medication errors, demonstrating the effectiveness of a multifaceted approach.

#### Global perspective on medication errors

Medication errors are a global issue, with varying prevalence and causes across different healthcare systems. In low- and middle-

income countries, factors such as limited access to medications, inadequate healthcare infrastructure, and lack of trained healthcare professionals contribute to the problem. International organizations like the World Health Organization (WHO) are working to address these challenges through initiatives such as the global patient safety challenge on medication safety, which aims to reduce severe, avoidable harm related to medications by 50% over five years.

#### Future directions in medication safety

The future of medication safety lies in continued innovation and collaboration. Research into the root causes of medication errors and the development of new technologies and strategies will be crucial. Artificial Intelligence (AI) and machine learning have the potential to further enhance medication safety by predicting and preventing errors before they occur.

Telemedicine, which has expanded rapidly due to the COVID-19 pandemic, offers new opportunities for improving medication management. Remote monitoring and virtual consultations can help ensure that patients adhere to their medication regimens and allow healthcare providers to quickly address any issues that arise.

Medication errors are a complex and multifaceted problem that requires a comprehensive and collaborative approach to address. Historical awareness, robust regulatory frameworks, technological advancements, education, patient involvement, and global cooperation are all critical components of the solution.