Process Automation. It is not as easy as you think - Experiences of implementation automation from the front line

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Abstract:  
Process automation is a growing area with technology and it offers massive benefits to business and the economy. This covers efficiency savings, improved processing, higher accuracy plus many other benefits.  

However (like many technology and change projects) it has a poor record of implementation which means it does not provide the business benefits hoped for. A poorly implemented project could cause more problems than it solves.  

Therefore, during this presentation, Paul will dig deeper into Process Automation and explore the following themes:  
1. Are you implementing process automation for the right reasons?  
2. What key decisions need to be made before implementation can start?  
3. The actual implementation  
4. What happens after implementation is complete.  

Biography:  
Paul is a consultant (with over 30 years’ experience) of implementing change across the financial services, oil/gas, charities, technology and professional bodies sectors. Paul is also a Chair and Director for several start-up firms. Paul is a regular speaker, mentor and author on change, technology, AI, freelancing, entrepreneurship and financial services. To date Paul has published four books. Paul is also a Lecturer for the UK’s Open University in their STEM school. Finally Paul is educated to MBA level but he is currently studying for a PhD.

Publication of speakers:  