Abstract

Process Automation. It is not as easy as your think - Experiences of implementation automation from the front line

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Process automation is a growing area with technology and it offers massive benefits to business and the economy. This covers efficiency savings, improved processing, higher accuracy plus many other benefits.

However (like many technology and change projects) it has a poor record of implementation which means it does not provide the business benefits hoped for. A poorly implemented project could cause more problems than it solves.

Therefore, during this presentation, Paul will dig deeper into Process Automation and explore the following themes:

1. Are you implementing process automation for the right reasons?

2. What key decisions need to be made before implementation can start?

3. The actual implementation

4. What happens after implementation is complete.

Biography:

Paul is a consultant (with over 30 years' experience) of implementing change across the financial services, oil/gas, charities, technology and professional bodies sectors. Paul is also a Chair and Director for several start-up firms. Paul is a regular speaker, mentor and author on change, technology, AI, freelancing, entrepreneurship and financial services. To date Paul has published four books. Paul is also a Lecturer for the UK's Open University in their STEM school. Finally Paul is educated to MBA level but he is currently studying for a PhD.

Publication of speakers:

• Paul Taylor et al; "Cyclic Sequence Comparison Using Dynamic Warping", International Conference on Image and Video Retrieval, (CIVR 2005), (also published in Lecture Notes in computer Science, Volume 3568).

• Paul Taylor et al; Fatoꟿ Yarman-Vural, "Shape Similarity Measurement for Boundary Based Features", International Conference on Image Analysis and Recognition (ICIAR 2005), Toronto, Canada. (also published in Lecture Notes in computer Science Volume 3656, pp. 431-439).

• Paul Taylor et al; "Shape Recognition With Generalized Beam Angle Statistics", International Symposium on Computer and Information Sciences, 2004 (also published in Lecture Notes in computer Science, Volume 3280, pp. 391-399).

• Paul Taylor et al; "A Compact Shape descriptor based on the Beam Angle Statistics", International Conference on Image and Video Retrieval, (CIVR 2003), (also published in Lecture Notes in computer Science, Volume 2728 , pp.152-162).

• Paul Taylor et al; "Optical Character Recognition Without Segmentation", International Conference Image Analysis and Processing, ICIAP'97, (also published in Lecture Notes on Computer Science, vol.1311, pp. 609-615).