

How to manage the healthcare risks in our daily practices?

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Statement: Healthcare, in particular dentistry has made enormous progress in terms of new materials, new methods and new procedures. With all these developments comes an inherent risk to manage. A risk which may if neglected may pass through un-noticed and hurt our patients.

Motivation: This presentation will give the audience some basic tools to identify and manage risks in their routine practice. The tools are very basic and can be adapted to any level of practice. These tools will help the practitioner to identify the risks and to develop a contingency plan to control and manage risks.

Approach: Two simple methods/ tools are explained in the presentation. First the ALARP model which determines the acceptance criteria of risks. The second tool a risk management process diagram which will help practitioners to identify various steps in risk management and its application by examples related to dentistry.

Results/ recommendations: The presentation will provide practical tips and methods in healthcare risk management which are very simple tools to adapt in to the routine practices and will help greatly to improve patient safety and improve patient and clinician satisfaction.

Biography

Shaik Mohiuddin has completed his BDS from India in 2003, and then Membership in Dental surgery from Royal College of Surgeons and Physicians of Glasgow in year 2006. His inclination towards process improvement made him pursue his degree in Health care administration, he also completed a certificate Quality Management from Manitoba, Canada. He believes that the Dental profession and business development should go hand in hand. He is at presently working as Dentist and In Charge of Quality Department at Al Noor Hospital Satellite Clinics, Madinat Zayed Abu Dhabi. He is Chairman for Infection control Committee and Quality Improvement and Patient Safety Committee since over 5 years. He is also a certified Lead Auditor for ISO 9001:2008 (QMS) by Bureau Veritas International. He has delivered many trainings related to Infection control, Quality Management, Quality Audits.

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