

International Conference on Flu

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Health behaviors and choices of patients at the comer family flu clinic

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The Pediatric Infectious Diseases created Comer Family Flu Clinic in 2009 during the H1N1 influenza pandemic. It was implemented as an influenza vaccination program to serve family members of medical center and university employees in hopes of reducing workplace absenteeism and lost productivity. It was so successful providing families with flu vaccine, it continued yearly from September to March. In 2013, Pediatrics was concerned ID was taking revenue from them and these patient's were not going to see their PMD for yearly appointments because they were getting primary care in Flu Clinic. In order for the Flu Clinic to continue we were to assess if the patients were being seen by their PMD. We created a questionnaire to assess why the patients come to family Flu Clinic and to see when they were last seen by their PMD. During the Comer Family flu visit, Health Providers asked 4 questions to obtain information from family regarding when their child's last appointment was with their Primary Care Provider (PCP). Our second goal was to assess how and why they chose to come to Comer Family Flu Clinic.

The questions were: 1) Does your child have a PCP? 2) When was the last time you saw PCP? 3) How did you hear about the Flu Clinic? 4) What do you like about the Flu Clinic?

Results: 95% of patients readily identified a PCP. 60% of patients had seen their PMD within 1 to 6 months of family Flu clinic. 30% reported that they heard about Flu Clinic because they came in previous years, 5% used the website, 20% utilized all methods. 25% of the families liked the hours of Flu Clinic and 55% of the families like both the access hours and the ability of the whole family to get immunized at one time.

Patients who had not seen PCP in over a year were sent to schedule an appointment with their PCP. The data showed that 95% of patients had a PCP at UOC and Flu Clinic did not decrease use of PCP's and those families like the ability to receive flu vaccines together.

Biography

Jennifer Burns is a Pediatric Nurse Practitioner who works in the department of Pediatric Infectious Disease at University of Chicago Comer Children's Hospital. During the H1N1 pandemic, she established & directed an immunization program for children of medical center employees that grew to include all family members. The program immunized more than 5,000. Since that program was so successful it is done annually at the medical center. Jennifer continues her mission by immunizing students, families, faculty and staff at local schools. She speaks regularly on the behalf of the Illinois Chapter of the AAP on topics related to immunization.

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