

Global Summit on

# Heart Diseases and Therapeutics

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### **The health care evolution: Improving quality, safety & efficiency of cardiac care**

High value, safe and reliable cardiac patient care is all about enabling cohesive and trusting teams while focusing on co-production of exceptional patient outcomes. Improving patient safety in a reliable and sustained manner requires developing a structure and process to address the gaps in care, using a methodology for improvement, and selecting appropriate, sustainable process and outcome measures. Genuine teamwork in most of healthcare remains elusive. Cardiac care teams fall prey to five pitfalls that cannot be addressed effectively in isolation. In reality these five themes--building trust, conflict management, engagement, accountability, and measurement, are interrelated and fundamental to achieving reliable performance ethically, financially, and organizationally. The talk will explore 15 years of applied research, case studies, and practical methods applied in several cardiac care services to deliver reliable and safe care.

### **Biography**

Paul Barach completed a surgical internship at Boston City Hospital and completed his residency in Anaesthesiology at Massachusetts General Hospital affiliated with Harvard Medical School. He completed cardiac and critical care fellowships, health services research fellowship at Massachusetts General Hospital. He completed postdoctoral training in Public Health, Economics, Hyperbaric Medicine, Disaster Preparedness, and, in Medical Education and teaching at the Harvard Macy Program. He is Clinical Professor at Wayne State University School of Medicine, and Senior Medical Director at the Advisory Board Company and President of J Bara Innovation. He possesses extensive health care experience as a clinician, administrator, consultant and policy advocate with 20 years of clinical and administrative experience in academic medical centers and integrated delivery systems.

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